

Intelligence Center User Guide

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Everbridge software is covered by US Patent Nos. 6,937,147; 7,148,795; 7,567,262; 7,623,027; 7,664,233; 7,895,263; 8,068,020; 8,149,995; 8,175,224; 8,280,012; 8,417,553; 8,660,240; 8,880,583; 9,391,855. Other patents pending.



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Intelligence Center

The Intelligence Center serves as a single, searchable library of all Risk Intelligence items produced from the RIMC that can be found at Situational Awareness > Intelligence Center.

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*	Home	Intelligen	ce Center			
æ	Situational Awareness	Situation Reports	√ Global Highlights	Artivisories J Risk Events J 70 300	Q Sear	ch
	Universe	- anason nepons	· · · · · · · · · · · · · · · · · · ·			4-1
	Visual Command Center	Severity C	ategory	Description	Source	↓ Started
	Alert Management	Minor	Transportation	test from dev Event closed.	Risk Event	Jun 11, 2025
	Physical Security		HAZMAT/Fire	2nd St SW & Coal Ave SW - A chemical fire has been reported near Albuquerque.	Pi-1 5	
1	Intelligence Center	Moderate	Maritime Fine	Albuquerque, NM, United States	Risk Event	Jun 10, 2025
4	Communications	Minor <	Transportation Vehicle Accident	E 12 Mile Rd & Hoover Rd - There are reports of a motor vehicle accident in the area Warren, Mi, United States	Risk Event	Jun 10, 2025
8	Crisis Management	Minor	HAZMAT/Fire General HAZMAT/Fill	Sheldon St & S Prospect St - There are reports of a one-alarm fire in the area. Event Hardord. CT. United States	Risk Event	Jun 10, 2025
¢	Contacts + Assets	Moderate	Utility/Infrastruct	S Scales St & Eugene St - There are reports of a vehicle fire in the area.	Risk Event	.km 10, 2025
	Subscription		Drinking Water	Reidsville, NC, United States	tran Erem	
4	Reports + Analytics	Minor	Crime Shooting	Rittenhouse Cir & Wharton Rd - There are reports of a shooting; one person injured Bristol, PA, United States	Risk Event	Jun 10, 2025
+	Travel Risk Management	Moderate	Transportation Vehicle Accident	Walker Rd & Lawrence Ln - There are reports of a motor vehicle accident involving a McComick, SC, United States	Risk Event	Jun 10, 2025
*	ITA					1-15 of 15
Ľ	Workflow					-100110

Four different sources of Risk Intelligence data can be seen and filtered for here:

- Situation Reports
- Global Insights (available to Everbridge 360 Enterprise customers)
- Advisories
- Risk Events

Intelligence Details

Clicking on an Intelligence item from the list will open its **Details** card.



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•	Intelligen	ce Center			
æ ₽	Situation Reports	s ✓Global Highlights	✓ Advisories ✓ Risk Events	70 🗸 300	Q Search
8	Severity ψ	Category	Description	RISK EVENT	۲
٢	Extreme	Crime Stabbing	NW 23rd Ave & NW 21st Ave - Ther Fort Lauderdale, FL, United States	Crime / Stabbing Fort Lauderdale, FL, United States 🔇	Extreme
8	Severe	Weather General Weather	testing highlight Monterrey, Mexico	NW 23rd Ave & NW 21st Ave - There are reports o injured.	f a stabbing; one person
*	Moderate	HAZMAT/Fire Brush Fire	Rincon Ave & Ventura Ave - There a Enumclaw, WA, United States	Source Eventsridge Risk Events	
** ~	Moderate	HAZMAT/Fire Structure Fire	N Parkside Dr & Creekside Ln - Ther Pittsburg, CA, United States	Published By	
•	Moderate	Transportation Vehicle Accident	W Ash St & N Walnut St - There are Malone, TX, United States	Summary	
	Moderate	HAZMAT/Fire Brush Fire	E 146th St N & Dr to Star Lake Ranch Skiatook, OK, United States	Sources are reporting a stabbing near NW 23rd Ave and NW 21st Ave. One person	was injured.
	Moderate	Transportation Whicke Accident	Seamon Ave & Reedbird Ave - There Baltimore, MD, United States		

The following information will be displayed here:

- Description
- Location
- Category
- Severity
- Source
- Published By
- Summary

Click the globe icon next to the Location to open the Intelligence item on the map in Visual Command Center.





Using Filters

Intelligence can be filtered by either Source or time frame.

Filter by Source

Click the Source filters at the top of the page to add or remove those feeds from the view. For example, if a user only wants to see Risk Events in the Intelligence Center, they can apply the **Risk Events** filter, remove the others, and the list will update accordingly.



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Intellige	nce Center			
Situation Report	ts Global Highlights	Advisories Risk Events 70 300	Q Search	1
Severity	Category	Description	Source	↓ Started
Minor	A Structure Fire	Gladesdale St & Windbourne Way - There are reports of a structure fire in the area. Haines City, FL, United States	Risk Event	Jun 11, 2025
Minor	HAZMAT/Fire Brush Fire	Orandview Ct & Orandview Dr - There are reports of a two-alarm fire in the area. Vacavile, CA, United States	Risk Event	Jun 11, 2025
Minor	HAZMAT/Fire	Overhills Rd & Zena Ln - There are reports of a structure fire in the area. Spring Lake, NC, United States	Risk Event	Jun 11, 2025
Minor	HAZMAT/Fire	Gibson St & S Pitcher St - There are reports of a two-alarm fire in the area. Kalamazoo, M, United States	Risk Event	Jun 11, 2025
Minor	Crime Stabbing	E Montclair St & E Woodhurst Dr - There are reports of a stabbing; one person injured. Springfield, MO, United States	Risk Event	Jun 11, 2025
Minor	HAZMAT/Fire	SE 274th St & 121st Ave SE - There are reports of a structure fire in the area. Kent, WA, United States	Risk Event	Jun 11, 2025
Minor	HAZMAT/Fire Emergency Respon	Marion Dr & Gallen Rd - There are reports of a worker trapped in a trench. Kingston, MA, United States	Risk Event	Jun 11, 2025
			1-1	00 of 500

Filter by Time

The Intelligence Center data can be filtered by three time metrics:

• 7 Days (default)

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•	Intellige	nce C	enter				
60 17	✓ Situation Repo	orts 🗸 Glot	bal Highlights	✓ Advisories ✓ Risk Events ✓ 7D 300		Q Sea	rch
*	Severity	Category		Description	Sou	urce	↓ Started
۰	Minor	✓ Transpo Rail Accid	oortation ident	1st St & Main St - There are reports of a railway accident. Brooklyn, NY, United States	Risi	k Event	Jun 11, 2025
	Moderate	A HAZMA	AT/Fire	2nd St SW & Coal Ave SW - A chemical fire has been reported near Albuquerque. Albuquerque, NM, United States	Risi	k Event	Jun 10, 2025
*	Minor	Transport Vehicle A	Accident	E 12 Mile Rd & Hoover Rd - There are reports of a motor vehicle accident in the area. Event closed. Warms, M, United States	Risi	k Event	Jun 10, 2025
-84	Minor	A Deneral B	AT/Fire HAZMAT/FL.	Sheldon St & S Prospect St - There are reports of a one-alarm fire in the area. Event closed. Hartlord, CT, United States	Risi	k Event	Jun 10, 2025

• 30 Days

*				4 0	Everbridge 360* 😕
•	Intelligence (Center			
20 17	Situation Reports	Olobal Highlights ✓Advisor	es VRisk Events 7D J D	Q Search	
8	Severity Category	y Description		Source	↑ Started
۰	Minor A Gene	ZMAT/Fire Barnes Ave eral HAZMAT/Fill Mount Vernor	- There are reports of a one-alarm fire in a garbage truck in the area. Event closed.	Risk Event	May 12, 2025
8	Minor T Show	me NW 3rd Aw sting Miami, FL, Un	& NW 56th St - There are reports of a shooting; one person injured. Event closed. Ind States	Risk Event	May 12, 2025
*	Moderate A Brus	ZMAT/Fire S Mackinac In Fire Dafter, MI, Un	Trail & W 11 Mile Rd - There are reports of a four-acre brush fire in the area; structures threatened ted States	Risk Event	May 12, 2025
*	Minor A HAZ	ZMAT/Fire This is an e Residential Fire Dallas, TX, Un	vent ted States	Risk Event	May 13, 2025



• Date Range Picker (maximum of 31 days)

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•	Intelligence Center			
120 121	Situation Reports Global Highlights	✓ Advisories ✓ Risk Events 7D 300	-8	Q. Search
8	Severity Category	Description	Start Date 2025/06/04	Source ψ Started
٥	Minor HAZMAT/Fire Structure Fire	Paxton St & Remick Ave - There are reports of a garba Los Angeles, CA, United States	End Date 2025/06/04	Risk Event Jun 04, 2025
□ +			Maximum range: 31 days	
*				

Using Search

Users can find Intelligence items by entering an exact match keyword search, which will locate any items from the enabled sources with a description that contains that word.

×			« 🛓 😡	Everbridge 360" 💿
٠	Intelligence Center			
2 2	Situation Reports Global Highlights	Advisories VRisk Events 70 V 300	Q, stabl	bing X
8	Severity Category	Description	Source	e ↑ Started
٥	Moderate Trime	Martin Lydon Ave & Rector Ave - There are reports of a stabbing one person injured. Event closed. Fort Worth, TX, United States	Risk Ev	vent May 22, 2025
٥	Extreme Stateng	NW 23rd Ave & NW 21st Ave - There are reports of a stabbing one person Fort Lauderdale, FL, United States	Risk Ev	vent May 22, 2025

NOTE: Keywords must be entered in full when searching. For example, in the image above, searching for "stab" wouldn't return the items with descriptions that contain the word "stabbing".

Sorting Options

Results can be sorted in either ascending or descending order by clicking on the following column headers:

- Severity
- Category
- Description
- Source
- Started



Intellige	nce Center			
✓ Situation Repr	orts VGlobal Highligh	ts 🗸 Advisories 🗸 Risk Events 70 🗸 300	Q Searc	:h
Severity \downarrow	Category	Description	Source	Starter
Extreme	Crime Stabbing	NW 23rd Ave & NW 21st Ave - There are reports of a stabbling; one person injured. Fort Lauderdale, FL, United States	Risk Event	May 22, 202
Severe	Weather General Weather	testing highlight Monterrey, Mexico	Risk Event	May 23, 202
Moderate	HAZMAT/Fire Brush Fire	Rincon Ave & Ventura Ave - There are reports of a structure fire in the area. Enumclaw, WA, United States	Risk Event	Jun 18, 202
Moderate	A Structure Fire	N Parkside Dr & Creekside Ln - There are reports of a tractor-trailer fire in the area. Pittsburg, CA, United States	Risk Event	Jun 18, 2025
Moderate	Transportation Wehicle Accident	W Ash St & N Walnut St - There are reports of a motor vehicle accident in the area. Malone, TX, United States	Risk Event	Jun 18, 2025
Moderate	HAZMAT/Fire Brush Fire	E 146th St N & Dr to Star Lake Ranch - There are reports of a structure fire in the area. Event closed. Skiatock, OK, United States	Risk Event	Jun 16, 2025
Moderate	Vehicle Accident	Seamon Ave & Reedbird Ave - There are reports of a motor vehicle accident in the area. Event closed. Baltimore, MD, United States	Risk Event	Jun 16, 2025

Column Options

Hovering the cursor over a column will reveal its **Column Options** menu, which when clicked, allows users to:

- Sort the column by Ascending or Descending
- Unsort
- Hide Column
- Manage Columns

Intelligence Center			
Situation Reports Global Highlights	✓ Advisories ✓Risk Events 70 ✓ 300	Q Searc	h
Severity Category \downarrow :	Description	Source	Starte
Sort by ASC Unsort	Massachusetts Ave & Melnea Cass Blvd - There are reports of flooding in the area. Event closed. Boston, MA, United States	Risk Event	May 25, 202
Mi 🗞 Hide column	Saddlerock Way & Travertine Cir - There are reports of a water main break in the area. Event closed. Sacramento, CA, United States	Risk Event	Jun 10, 202
Mod Manage columns	Chapay St & Figueroa St - Up to 325 Arizona Public Service Company customers are without power in the area Yuma, AZ, United States	Risk Event	Jun 10, 202
Moderate Vility/Infrastruct Driving Vister	S Scales St & Eugene St - There are reports of a vehicle fire in the area. Event closed. Redsville, NC, United States	Risk Event	Jun 10, 202
Minor Utility/Infrastruct Bol Water Advisory	Echo Park - A boil water advisory has been issued due to bacterial contaminants. Los Angeles, CA, United States	Risk Event	Jun 20, 202
Moderate P Utility/Infrastruct Bol Water Advisory	[Macroplaza] - A boil water advisory has been issued due to chemical contamination. Monterrey, Mexico	Risk Event	Jun 03, 202
Minor Transportation Whice Accident	Telegraph Rd & Haskell St - There are reports of a vehicle that struck a building in the area. updated Event closed. Taylor, ML United States	Risk Event	Jun 20, 202



Manage Columns

All columns will be displayed by default until manually changed. To hide or reveal columns in the table:

- 1. Click Manage Columns from the Column Options menu.
- 2. The **Manage Columns** modal opens. Enable the desired columns by toggling them ON (blue), or disable them by toggling them OFF (grey). For example, in the image below, the **Description** column has been deselected, removing it from the interface to the right.

Situation Reports Global Highlights	✓ Advisories	✓Risk Events 7D	✓ 30D 📋		Q Se	arch
Severity 4 Category	Source	Published By	Started			
Find column	Risk Event	😌 Everbridge Analyst	Jun 20, 2025			
Severity	Risk Event	💙 Everbridge Analyst	Jun 18, 2025			
Category	Risk Event	🕑 Everbridge Analyst	Jun 18, 2025			
Source Published By	Risk Event	🤣 Everbridge Analyst	Jun 18, 2025			
Started	Risk Event	😴 Everbridge Analyst	Jun 16, 2025			
Hide all Show all	Risk Event	Sverbridge Analyst	Jun 16, 2025			
Moderate Crime	Risk Event	😨 Everbridae Analust	hep 12, 2025			

3. Optionally, clicking **Hide All** from this modal will hide all columns from the interface, while **Show All** will display all of them again.