



# NEW ManageBridge App

January 2021



# What's New?

**Framework:** A cross-platform framework to release features faster and consistently across iOS and Android

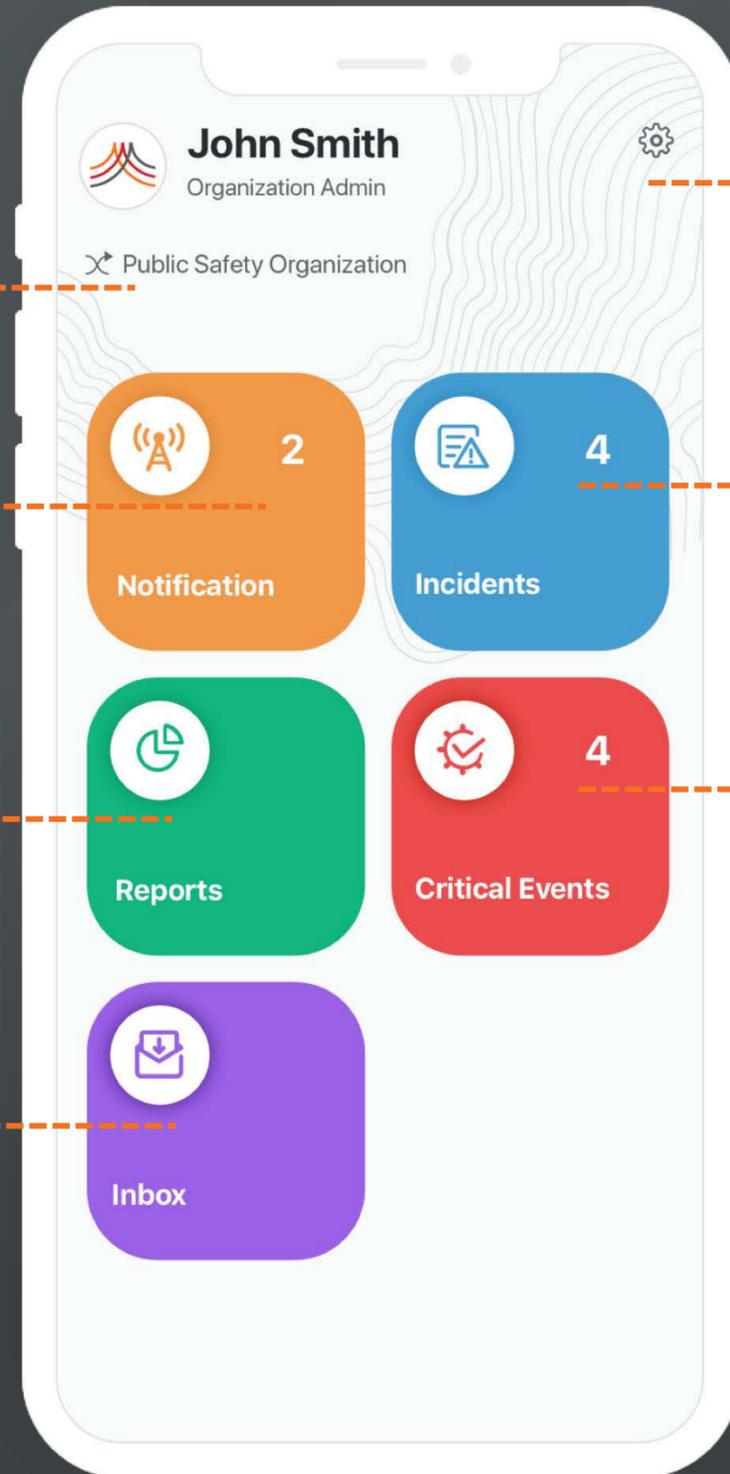
**UI/UX:** An updated interface and improved experience

Note: Support both light and dark mode

## NEW ManageBridge App



# Landing Screen



Change the organization here

Settings & Logout

Notification tile: badge indicates # of active notifications

IC tile: badge indicates # of incidents with an active status

**NEW** Reports feature

**NEW** CM tile: badge indicates # of active events

**NEW** Inbox feature

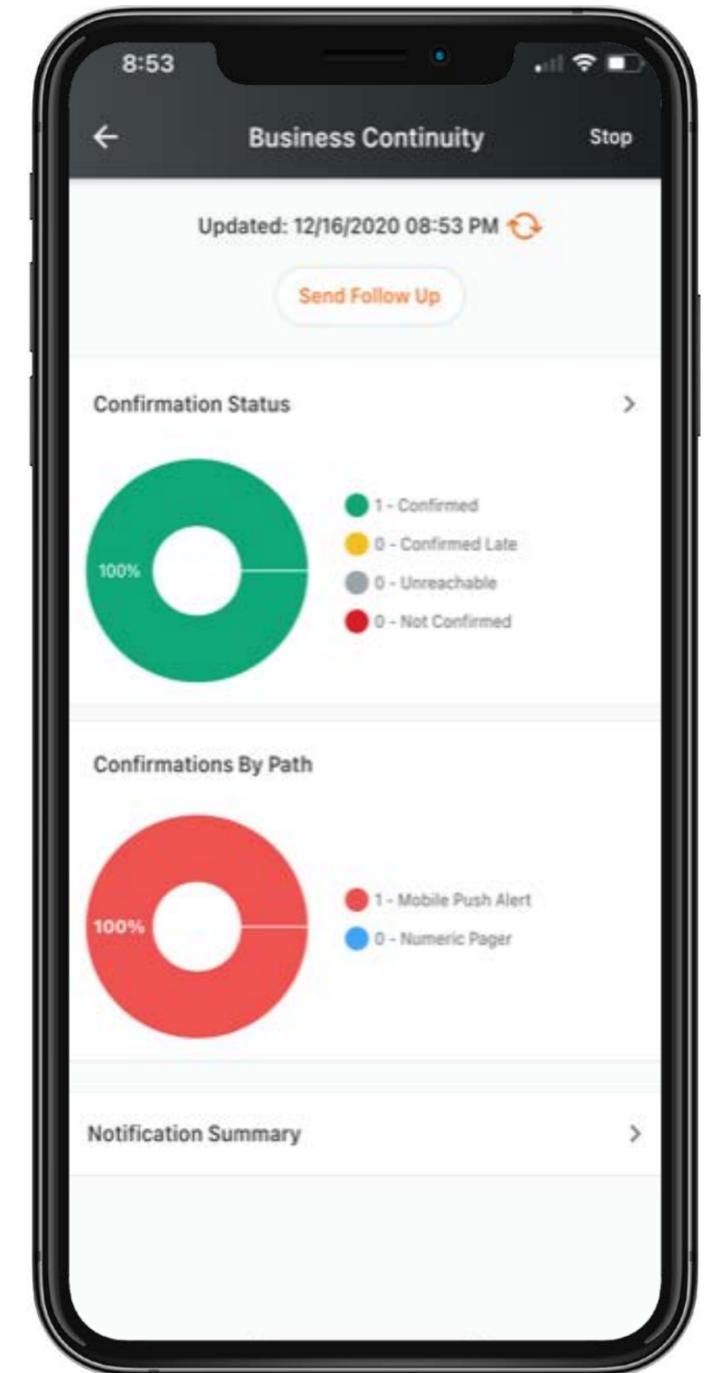
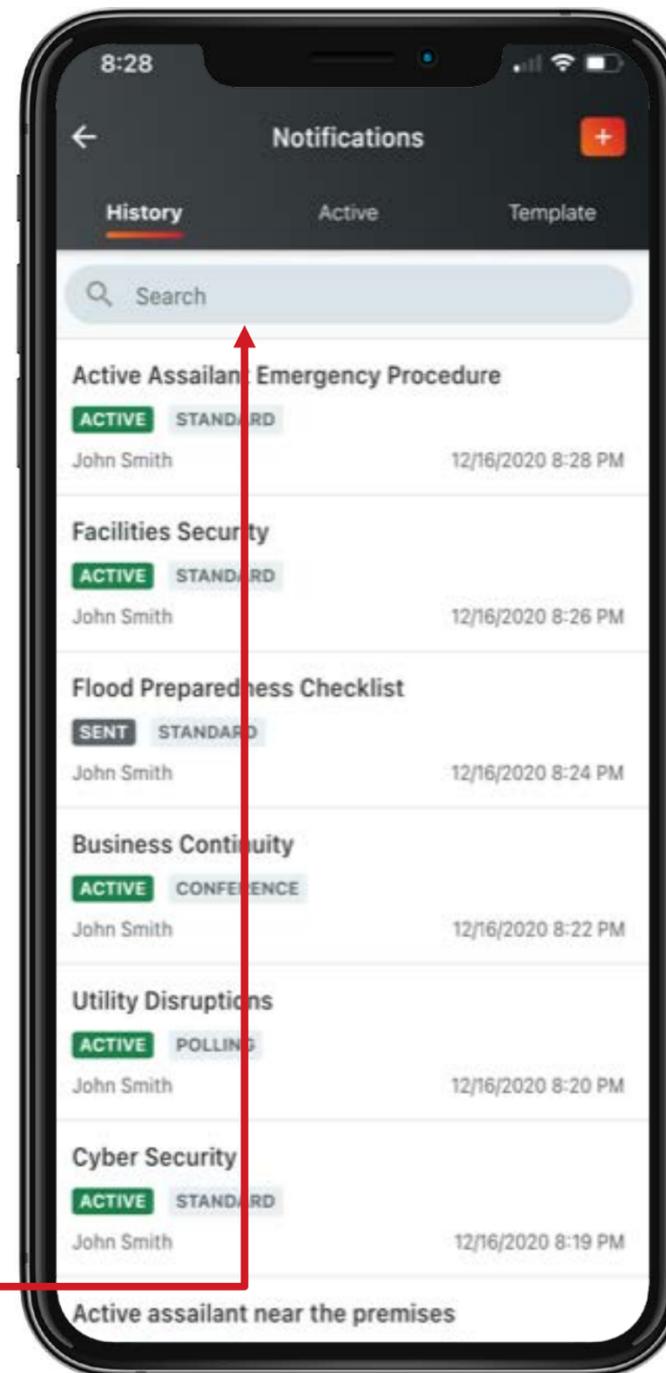
Note: badge # only applies to local data stored in the device, e.g. it will not include the total # of unread notifications you've ever received

# Notifications

Feature **parity** with current MB app:

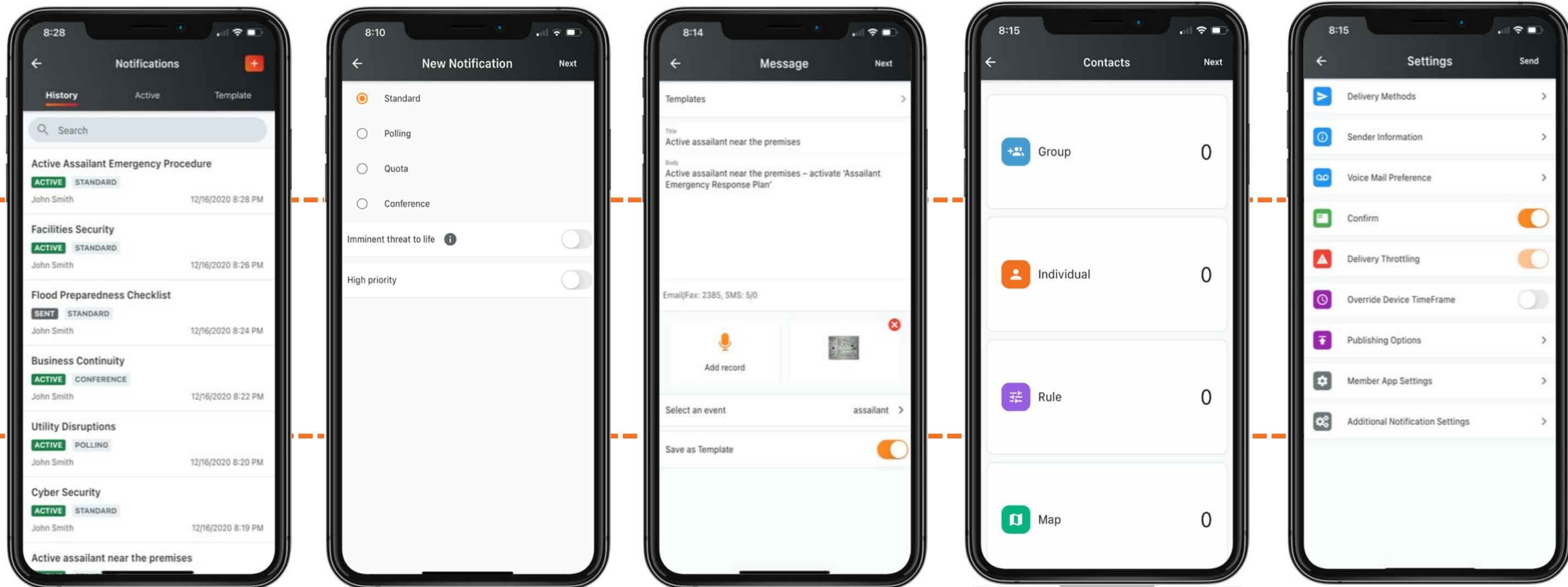
- Create a new notification
- Launch a notification template
- View History
- View Active notifications
- View notification details
- Send Follow-up or Rebroadcast
- View Status

NOTE: Easily find a template by using the 'Search' functionality



# Notifications

Wizard design / step by step process for creating a new notification

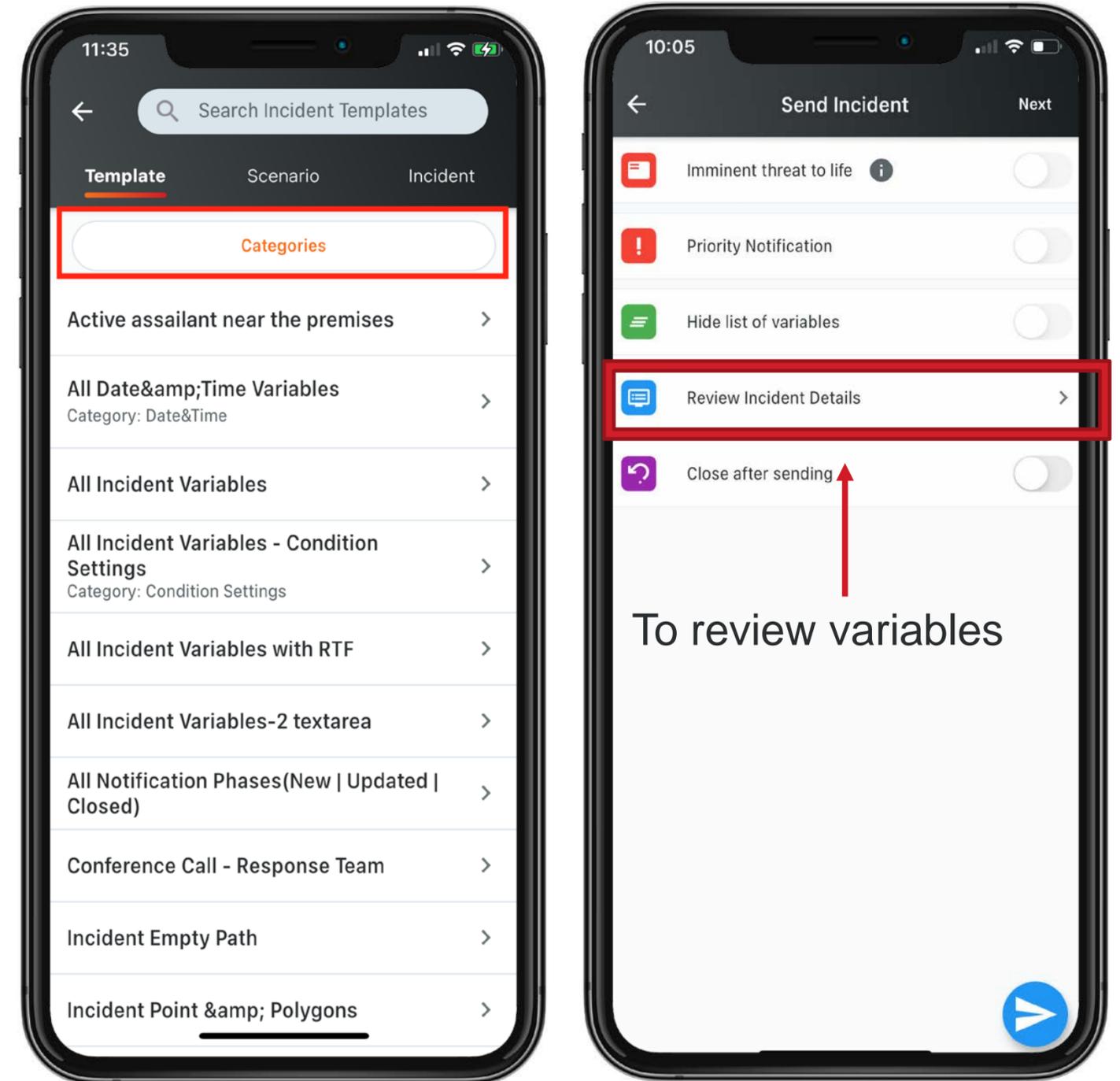


# Incident Communication

Feature **parity** with current MB app:

- Launch template
- View scenarios
- View incident status
- View incident details

Easily find a template by using the 'Search' functionality OR click the 'Category' button to see templates organized by category



# NEW Critical Event Home Screen

Manage event status

View/add/delete documents

View/reuse/create templates

View/reuse/create task list template

Create a new event  
Create a new event template

Launch an event template

Favorite/bookmark event for easy reuse (no max limit)

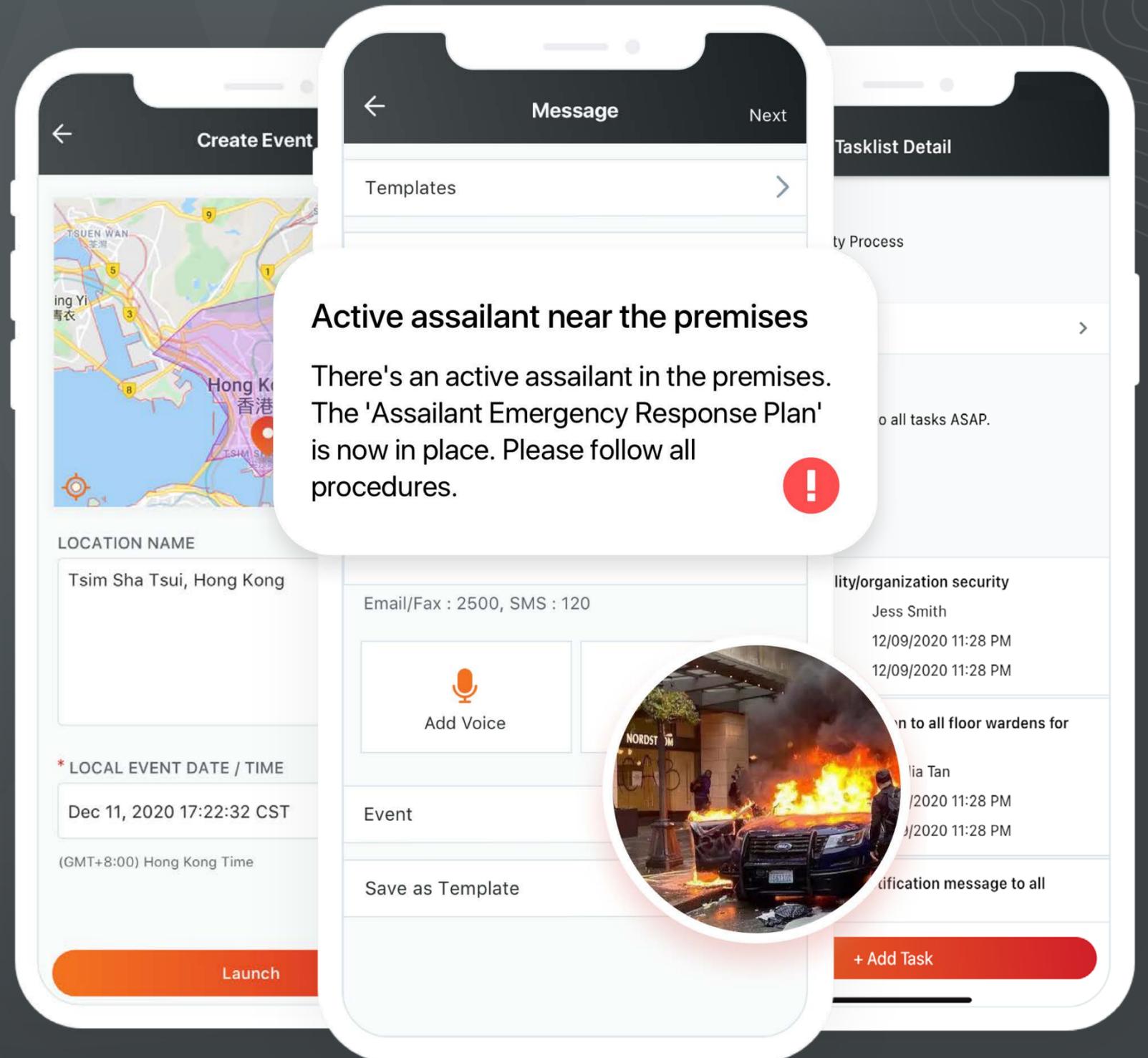
View recently launched events + status (displays the new/latest 20 events)

# NEW Critical Event

Feature parity with CM on Manage Portal:

- **Events**

- View all events (active or closed)
  - Create a new event
  - Create an event template
  - Reuse an event template
  - Launch an event
  - Launch an 'exercise mode' event
  - Add notes to an event
  - Recent and Starred: Quickly find your history and mark/favorite events
- 
- Wizard design / step by step process for creating a new event
  - Create auto-launch/quick-launch event templates

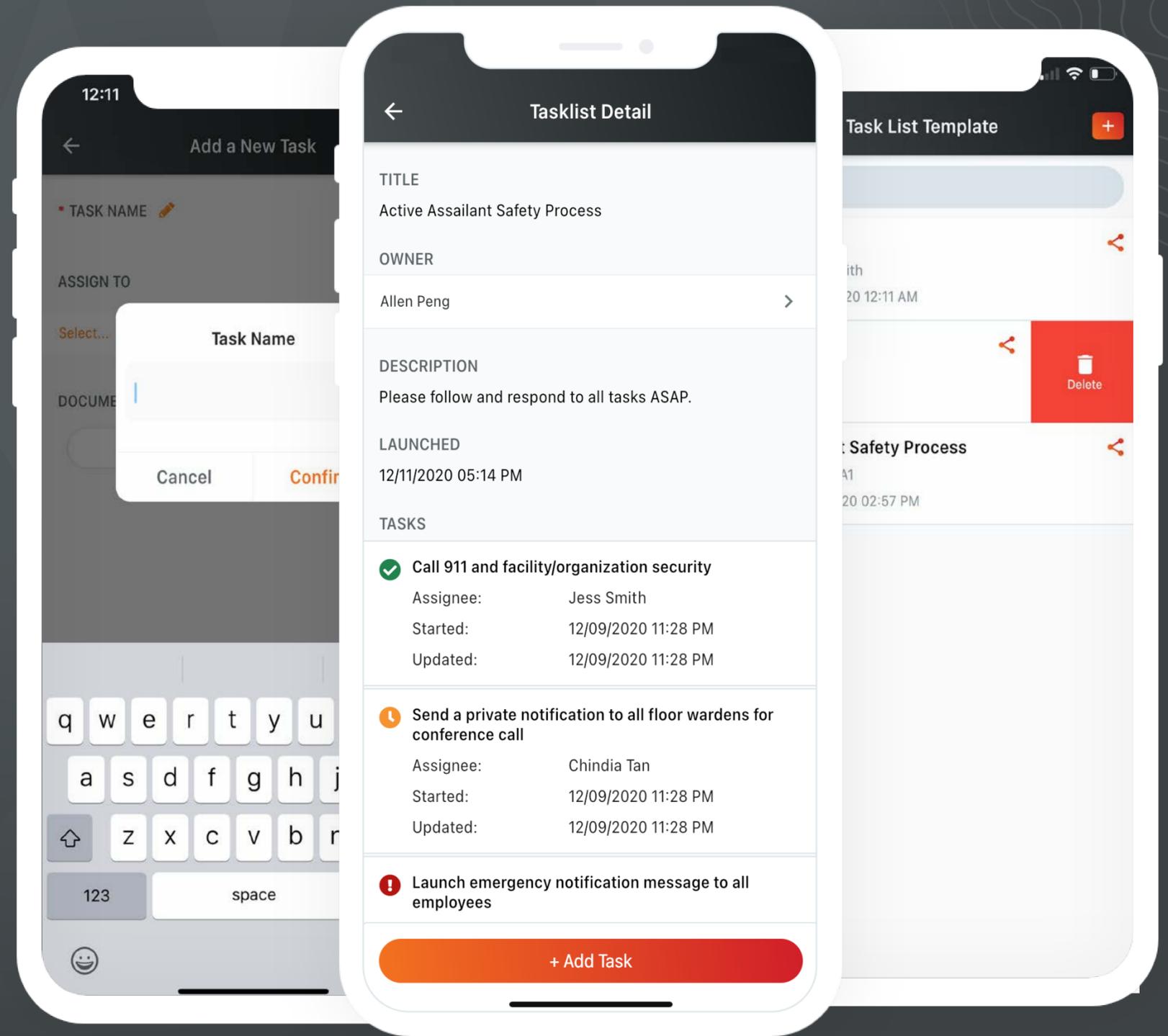


# NEW Critical Event

Feature parity with CM on Manage Portal:

- **Task List**

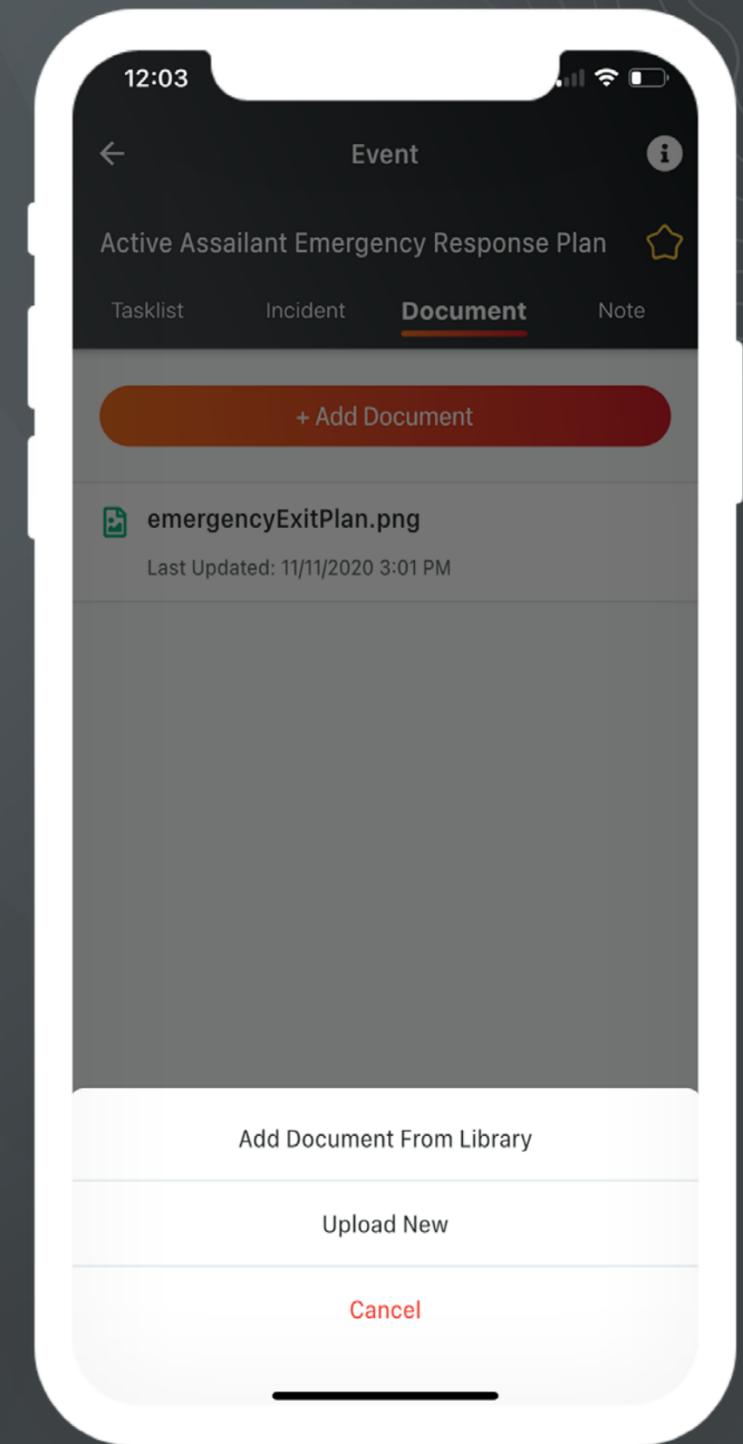
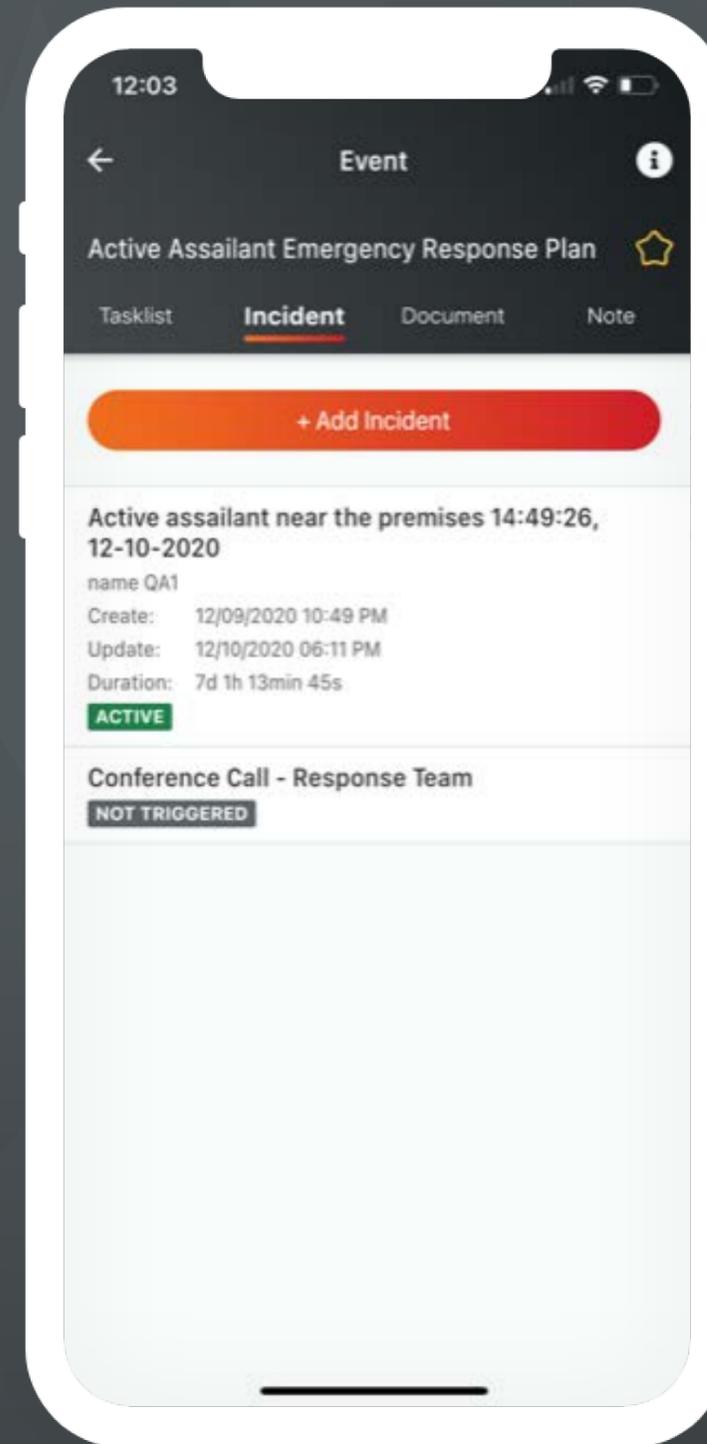
- View all task list associated with an event (active or closed)
- Create a new task list
- Create a task list template
- Append task list using a template
- Launch a task list
- Add/edit/reuse task
- Reassign task, update status, set task timer
- Add notes
- Add documents
- Create auto-launch/quick-launch event templates



# NEW Critical Event

Feature parity with CM on Manage Portal:

- **Incident**
  - View all incident associated with an event
  - Append/launch an incident
- **Document**
  - Add/share/delete documents from the document library



# NEW Reports Feature

Surface basic reports already available in Manager Portal

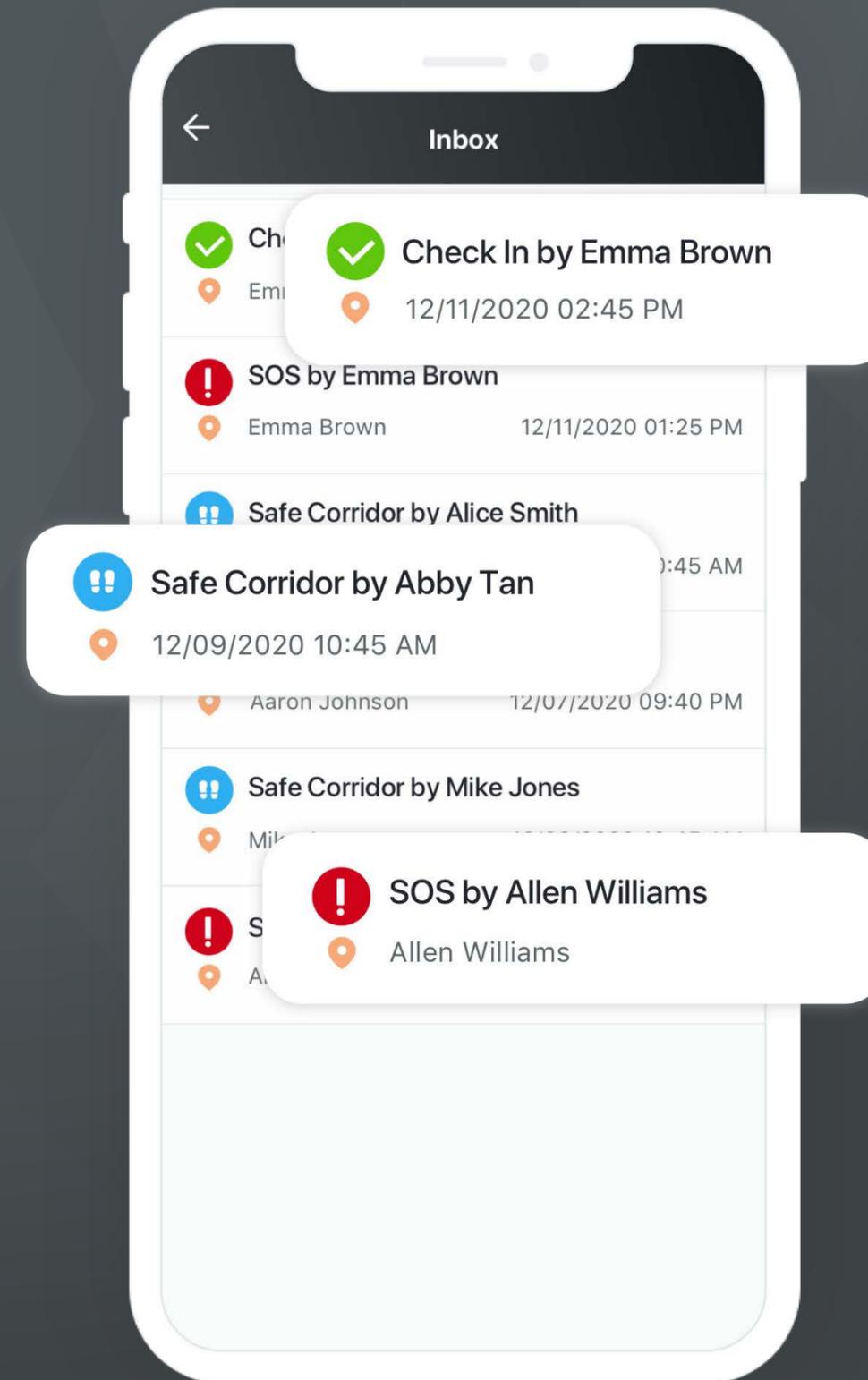
- Notifications
  - Total # of notifications (for timeframe selected)
  - Breakdown of notification type (e.g. standard, polling)
  - Breakdown by month
- Safety Event
  - Total # of safety events (for timeframe selected)
  - Breakdown of safety event type (4 main SE buttons only, e.g. SOS, Check-in)
  - Breakdown by month
- Incident
  - Total # of Incidents (for timeframe selected)
  - Breakdown of incident type (e.g. ITA, CT)
  - Breakdown by month



# NEW Inbox Feature

Surface updates from main Safety Connection buttons, e.g. Check-in, Safe Corridor, SOS, Unsolicited message

Receive ManageBridge notifications for SC updates



# Everbridge University Courses

For additional details, please visit the Everbridge University courses for each product:

- [MN Certification](#)
- [IC Operator Certification](#)
- [Crisis Management](#)

## NOTE:

A unified course specific to the new ManageBridge app will be forthcoming

**Thank You**